

BA 351 – Digital Marketing

COURSE SYLLABUS

Department of Business and Economics Spring 2025

Credit: 3 units / 45 lecture hours
Instructor: Dr. Alexander Anokhin
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Lecture Schedule: Mon, 3:30 PM – 6:15 PM
Office Hours: Mon, 6:15 pm – 7:15 PM

Required textbook: Sachdev, R. (2024). Digital Marketing. McGraw

Hill.

ISBN-13: 9781266224218 ISBN-10: 1266224211

Revised: January 10, 2025

Catalog description

The course focuses on important concepts and best practices in the use of digital marketing tools and techniques relevant to a business. It introduces students to various online marketing channels including search engine optimization (SEO), search engine marketing (SEM), mobile marketing, email marketing, and social media marketing. (3 units) *Prerequisites: BA 304, BA 350*

Course Overview

Digital age has brought with it a dramatic shift in marketing. Wealth of data generated online allow for unprecedented levels of customer centricity, new channels of distribution, and pricing options. These changes are not "tactical", they require a fundamental re-evaluation of marketing strategies. In this course we will obtain a working knowledge of challenges and opportunities internet present to modern companies, as well as acquire practical skills of managing online marketing campaigns and data analysis.

Course Learning Outcomes

Upon completion of the course students will be able to:

- 1. Formulate a data driven digital marketing strategy.
 - Assessment Activities: Course project
- 2. Identify channels suitable for company's marketing objectives
 - Assessment Activities: Course project
- 3. Track campaign performance using appropriately selected KPIs
 - Assessment Activities: Course project
- 4. Create paid search, paid social, content, and email marketing campaigns.
 - Assessment Activities: Course project
- 5. Optimize digital marketing campaigns through A/B testing
 - Assessment Activities: Course project

Procedures and methodology

Lecture method is combined with in-class discussions, home assignments of various kinds, and course project work. Core concepts identified from textbooks and supplementary sources will be applied to the real-life situations during class activities. This class is practical in nature: in-class demonstration of various digital marketing tactics will be organized and are essential for the class success.

Class Rules

- 1. Class attendance is required. Attendance will be taken each class at a time chosen by the instructor.
- 2. Students are required to arrive to class on time.
- 3. Submissions of home assignments will be conducted via the course Canvas website only (Log in to lincolnuca.instructure.com with Lincoln email credentials to access). No hard copy or email submissions will be accepted
- 4. All quizzes, exams, assignments, and projects must be completed and handed in on time. Late submissions will result in lower grade.
- 5. Detected cheating/plagiarism will result in "F" for the assignment.

Course Project

The course project is an essential part of the course. Either individually or in groups (depending on the number of students in class) you will prepare a digital marketing strategy for an existing company. A more detailed explanation of course project requirements will be provided in class.

Exams

The exams (midterm and final) will be conducted in a format of case studies. Tasks will be based on lectures, assigned chapters, and supplementary reading.

Assessment Criteria

All assignments, quizzes, projects, and exams are evaluated using the indicated system:

94-100	A	73-76	C
90-93	A-	70-72	C-
87-89	B+	67-69	D+

83-86	В	60-66	D
80-82	B-	0-59	F
77-79	C+		

Tentative WeightsFinal grade will consist of the following components:

Homework 15% Project 25% Midterm Exam 25% 35% Final Exam

Course Outline

Date	Торіс	Textbook	Assignment Due
Jan. 27	Digital Marketing in a Digital World	Ch. 1	
Feb. 3	Value Proposition and Customer Strategy	Ch. 3	
Feb. 10	Website Marketing and SEO	Ch. 4-5	Assignment 1. Company's Info, Value Prop, and Target Market.
Feb. 24	SEM / Paid Search	Ch. 6	Assignment 2. SEO Strategy
Mar. 3	Email Marketing Strategy	Ch. 7	Assignment 3. Paid Search Strategy
Feb. 10	Social Media and Community Marketing Strategy	Ch. 8	Assignment 4. Email Marketing Strategy
Mar. 17	Midterm Exam		
Mar. 24	Mobile Marketing Strategy	Ch. 9	
Mar. 31	Digital Brand, Trust, and Reputation Management Strategy	Ch. 10	Assignment 5. Social Media Strategy
Apr. 7	Metrics and Tracking	Handouts	
Apr. 14	Campaign planning and budgeting	Handouts	Course project drafts due
Apr. 21	Testing and Experimentation	Handouts	
Apr. 28	Course project presentation		

Date	Торіс	Textbook	Assignment Due
May 5	Course project presentation		
May 12	Final Exam	Comprehensive	