

# LINCOLN UNIVERSITY

BA 370 – Communications in Leadership and Negotiations Course Syllabus Spring 2022

Instructor: Professor Dan Sevall

Lecture Schedule: Thursdays, 3:30pm - 6:15pm

Credits: 3 units /45 lecture hours

Level: Mastery 1 (M1)

Office Hours: Thursdays, 11:30am to 12:30pm

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Textbooks: <u>Negotiating Rationally.</u> Bazerman, Max; Neale, Margaret; Macmillan, Inc. (1993); ISBN-13: 978-0029019863

Last Revision: January 3, 2022

# **Catalog Description**

This course concentrates on critical skills, particularly those needed for intelligent, face-to-face interactions, for effective tactics to achieve cooperation and gain consensus. There is emphasis on various strategies used in negotiating, for both individuals and leaders. Both written and oral assignments are involved.

#### COURSE LEARNING OUTCOMES<sup>1</sup>

	Course Learning Outcome	Program LO	Institutional LO	Assessment activities
1	Students are expected to learn basic concepts of leadership and negotiation	PLO 1	ILO 1b, ILO 2b, ILO 3b	Midterm and Final Exams
2	Students are expected to develop logic, application and interpretation of the most common negotiation techniques	PLO 2	ILO 1b, ILO 6b	Midterm Exam and Final Exam
3	Confidently communicate using negotiation goals	PLO 3		Case Analyses
4	Be able to choose an appropriate negotiation technique for a given circumstance	PLO 4	ILO 1b, ILO 2b, ILO 5b	Final Exam

#### INSTRUCTIONAL METHODS

This is a direct classroom instruction course.

The emphasis will be on learning by solving problems. Every student is welcome to participate in intensive classroom activities. Reading and problem-solving assignments will be given throughout the course. Homework will be assigned and solved during sections. Suring lectures, students will learn principles and concepts covered in the text as well as in various sources on relevant topics. The teaching assistant will conduct the laboratory session. He will help students to review the material as well as work on cases relevant to the topics covered by the homework. There may be class discussions and group presentations by students on the project assignments during class.

Assignments and projects require students to actively use resources of the library. Detailed guide to business resources of the library as well as the description of Lincoln University approach to information literacy are available at the Center for Teaching and Learning website (ctl.lincolnuca.edu).

# Academic Honesty, Plagiarism Policies and Procedures:

Lincoln University intends to be a community of educators and learners with shared values. Accordingly, Lincoln expects the highest standards of honesty and integrity from all members of the academic community.

What is considered academic dishonesty? It is generally taking credit for work which is not your own or attempting to receive credit or improve a grade through

<sup>&</sup>lt;sup>1</sup> Detailed description of learning outcomes and information about the assessment procedure are available at the <u>Center for Teaching and Learning</u> website (ctl.lincolnuca.edu).

fraudulent or deceptive means. Examples include taking information from or providing information to another student, or plagiarism (the intentionally or knowingly representing the word or ideas of another as one's own in any academic exercise).

What is Plagiarism? Whenever you quote from, make reference to, or use ideas attributable to others in your writing, you must identify these sources in citations or bibliography, or both. If you do not, deliberately or accidentally, you have committed plagiarism. Plagiarism, defined as the act of stealing or using as one's own the ideas of another, is not permitted in college or university work or in any published writing. "Plagiarism may take the form of repeating another's sentences as your own, adopting a particular apt phrase as your own, paraphrasing someone else's argument as though it were your own." (Modern Language Association Handbook, New York: MLA, 1977, P.4). The sanctions for plagiarism range from reprimands and counseling to expulsion from the University. The appropriate sanction is determined by the University Committee on Academic Dishonesty. The University faculty may use internet-based services to identify those portions of student written assignments that might not meet the full standards of academic integrity as defined in this statement.

# **Course Requirements**

# 1. <u>Textbook Assignments</u>

Students should read all assignments and be prepared to discuss the material covered. Assigned problems should be worked out in advance as a basis for review in class. Students should pinpoint major concepts and procedures in each chapter, understand their meaning and application, and raise questions in class on areas of complexity or ambiguity. Study in teams is recommended both to accelerate the learning process and to obtain feedback on individual interpretations. Homework may be collected for purposes of extra credit.

# 2. Projects/Cases

Through the completion of selected end of chapter cases, each student will show the application of concepts covered in the course, such as study of annual reports, ratio and other analysis including comparison with other companies, and bond and stock valuation. Students are encouraged to work in teams, and each team will select a topic. Grades will be based on content, innovative ideas, and presentation. Instructors may require students to make an oral presentation in class based on their paper.

# 3. <u>Midterm and Final Exam</u>

There will be a midterm and final exam. The purpose of these tests is to evaluate the student's understanding of the concepts and how to apply them. The tests also serve to let the student know how he or she is doing and what areas need further emphasis.

#### **Evaluation Criteria**

Midterm Exam Attendance and Class Participation Case Analyses Final	$25\% \\ 15\% \\ 20\% \\ 40\%$
Total	100%

Letter grades will be given based on the following scaling:

- A 90 100
- B 80 89
- C 70 79
- D 60 69
- F 0-59

Class Sessions 1 and 2	Introduction to Rational Thinking Irrational Escalation of Commitment The Mythical Fixed Pie
Class Sessions 3 and 4	Anchoring and Adjustment Framing Negotiations Availability of Information
Class Sessions 5 and 6	The Winner's Curse Overconfidence and Negotiator Behavior
Class Sessions 7 and 8	Review and Midterm Exam
Class Sessions 9 and 10	Thinking Rationally About Negotiation Rational Strategies for Creating Integrative Agreements
Class Sessions 11 and 12	Fairness, Emotion and Rationality in Negotiations Negotiating in Groups and Organizations
Class Sessions 13 and 14	Negotiations through Third Parties Competitive Bidding
Time Permitting	Negotiation through Action Negotiating Rationally in an Irrational World
	Review and Final Exam