

# BA 219 – Small Business Management COURSE SYLLABUS

## **Spring**, 2020

**Instructor:** Dr. Ken Germann

**Lecture Schedule:** Tuesday, 3:30 PM – 6:15 PM

**Credits:** 3 units / 45 lecture hours

**Level:** Advanced (A)

Office Hours: Tuesday, 3:00 PM – 3:30 PM

E-mail: kengermann@att.net, kgermann@lincolnuca.edu

Phone: (510) 628-8016

Home Phone: (510) 531-3082

**Textbooks: Small Business Management** 

9th Edition, by Mary Byrd., McGraw-Hill, NY, NY, 2018

ISBN:978-1-260-1147-4

**Prerequisites:** *BA 110 or equivalent* **Last Revision:** January 2, 2020

## CATALOG DESCRIPTION

Focus on the problems and profitable potentials for small business here and abroad. Areas covered include: starting, managing, marketing and administering a small firm, as well as legal and government considerations. Also, discussed will be techniques of buying, selling a small firm. (3 units) *Prerequisite: BA 110 or equivalent* 

## COURSE LEARNING OUTCOMES<sup>1</sup>

|   | Course LO                       | Program | Institutional | <b>Assessment Activities</b> |
|---|---------------------------------|---------|---------------|------------------------------|
|   |                                 | LO      | LO            |                              |
| 1 | Understand how to start a small | PLO 1   | ILO 2a        | Homework, Written            |
|   | business                        |         |               | Group Project.               |
|   |                                 |         |               |                              |
| 2 | Understand how to manage a      | PLO 2   | ILO 2a,       | Homework, Written            |
|   | small business                  |         | ILO 7a        | Group Project.               |
| 3 | Have a knowledge of             | PLO 4   | ILO 4a,       | Oral Group                   |
|   | legal/government requirements   |         | ILO 5a,       | Presentation.                |
|   |                                 |         | ILO 6a        |                              |

Detailed description of learning outcomes and information about the assessment procedure are available at the <u>Center for Teaching and Learning</u> website (ctl.lincolnuca.edu).

| 4 | Learn the general management   | PLO 6 | ILO 3a | Homework, Written  |
|---|--------------------------------|-------|--------|--------------------|
|   | issues in planning, financing, |       |        | Group Project,     |
|   | marketing, and buying/selling  |       |        | Oral Presentation. |
|   | small business.                |       |        |                    |

#### **INSTRUCTIONAL METHODS**

Lecture method is used in combination with application assignments. The emphasis will be on learning by doing. Every student must participate in an intensive preparation and classroom activity.

Assignments and projects require students to actively use resources of the library. Detailed guide to business *resources of the library* as well as the description of Lincoln University approach to *information literacy* are available at the <u>Center for Teaching and Learning</u> website (ctl.lincolnuca.edu).

## **COURSE PROJECT**

Students working in teams must complete and submit a plan for setting up a business operation in a new market place. Final project will be presented orally on the last day of class.

## **REQUIREMENTS**

Continuous assessment is emphasized. Written assignments will be given every week. Reading, writing and "application assignments" are scheduled throughout the course. Students must complete all assignments and do all exams on the dates scheduled. Even the assignments are the same, students will be evaluated on their performance as undergraduates, with different expectations in quality and quantity.

## **ATTENDANCE**

Students are expected to attend each class session. If you cannot attend a class due to a valid reason, please notify the instructor prior to the class. Students will not receive any credit for missed assignments.

## **EXAMS AND GROUP PROJECT**

Both midterm and final exams are take home and case studies, where the student uses their learnings to solve actual problems. The group project will be undertake a larger problem and develop solutions to them. Teams will be required to do an oral presentation on the final class.

## **GRADING**

Your grade will be determined as follows:

| Grade Structure          | Points |
|--------------------------|--------|
| Class Participation      | 100    |
| Midterm Exam             | 100    |
| Final Exam               | 100    |
| Course Project - Written | 100    |
| Oral                     | 100    |
| <b>Total Points</b>      | 500    |

Grades will be earned as follows:

| 470-500 | A  | 365-384     | C  |
|---------|----|-------------|----|
| 450-469 | A- | 350-364     | C- |
| 435-449 | B+ | 300-349     | D  |
| 415-434 | В  | 299 & below | F  |
| 400-414 | B- |             |    |
| 385-399 | C+ |             |    |

## **CLASS SCHEDULE**

| Date     | Focus of Discussion                     | Assignment |
|----------|---|------------|
| Week 1:  | Overview                                | Ch. 1,2    |
| Week 2:  | Ownership and Government Relations      | Ch. 3,4    |
| Week 3:  | Business Ownership                      | Ch.5       |
| Week 4:  | Planning and Management                 | Ch. 6      |
| Week 5:  | Finance                                 | Ch. 7      |
| Week 6:  | Marketing Strategies                    | Ch.8       |
|          | Take home midterm: 1-8                  |            |
| Week 7:  | Marketing promotion and distribution    | Ch. 9      |
| Week 8:  | Human Resources                         | Ch. 10     |
| Week 9:  | Employee Relations                      | Ch. 11     |
| Week 10: | Operations                              | Ch. 12     |
| Week 11: | Purchasing and Quality Control          | Ch. 13     |
| Week 12: | Financial and Budgeting                 | Ch. 14, 15 |
| Week 13: | Risk Management                         | Ch. 16     |
|          | Take home final 9-16                    |            |
| Week 14: | Final take home exam due                |            |
| Week 15: | Written and oral group presentation due |            |

## **COMMENTS**

- \* Participation is required. What you put into the class will determine what you get out of it and what others get out of it.
- \* Please come on time. Late arrivals disturb everyone else.
- \* If you miss a class, you are responsible for getting notes on the material covered from a classmate.
- \* To avoid distracting noise in class, cellular phones must be turned off or the ringing mode silenced.
- \* Questions and comments during the class are welcome. Do not hesitate to ask questions do not leave anything unclear for you.

## MODIFICATION OF THE SYLLABUS

The instructor reserves the right to modify this syllabus at any time during the semester. Announcements of any changes will be made in the classroom.

## **INSTRUCTOR BIO**

My first career was in operations for manufacturers. I worked as an expediter, quality control inspector, junior chemist, front line supervisor and plant manager. I was lucky enough to be a poverty attorney during the "War on Poverty". My third career was as a producer, director, script writer and actor for a murder mystery company. For the past thirty years I have had a consulting firm, specializing in management and marketing problems.

Like many students, I pursued four degree programs while working full time. My passion is teaching. I have over thirty years of teaching graduate and undergraduate business classes. My other interests are family and travel. I have had an opportunity to work and travel to 183 countries.