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Lincoln University  
401 15th Street, Oakland, CA 94612

## Announcement:

### Presentation of DBA Dissertation (BA599)

Friday, April 1<sup>st</sup>, 2016 at 1:00 pm,

University Boardroom (Room 206 on the Second Floor)

Topic: "Development and Evaluation of Customer Satisfaction Scales for Healthcare Services at Zaatari Refugee Camp in Jordan"

Presenter: Mr. Seif Athamneh

Advisor: Dr. Michael Guerra  
Dr. Igor Himelfarb

Committee Chairman: Dr. Mikhail Brodsky

Member: Dr. Marshall Burak  
Dr. William Hess  
Dr. Pete Bogue  
Dr. Michael Orkin

**Everyone is welcome to attend.**

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For further information, please contact Maggie Hua, Registrar.

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Posted: 3/10/2016